PILED
Dec 8, 2023
Disciplinary

## DISCIPLINARY BOARD WASHINGTON STATE BAR ASSOCIATION

Docket # 036

Board

In re

KRISTI PIMPLETON,

Lawyer (WSBA No.34419)

Proceeding No. 23#00026

DISCIPLINARY BOARD ORDER
DECLINING SUA SPONTE REVIEW AND
ADOPTING HEARING OFFICER'S
DECISION

This matter came before the Disciplinary Board for consideration of *sua sponte* review pursuant to ELC 11.3(a). On November 17, 2023, the Clerk distributed the attached decision to the Board.

**IT IS HEREBY ORDERED THAT** the Board declines *sua sponte* review and adopts the Hearing Officer's decision<sup>1</sup>.

Dated this day of December, 2023.

Christopher M. Sanders, WSBA #47518

Disciplinary Board Chair

<sup>&</sup>lt;sup>1</sup> The vote on this matter was 8-0. The following Board members voted: Sanders, Severson, Ashby, Overby, Atreya, Cohon, Devenport, and Hayes. Jones, Tindell, Brangwin, Zeidel, Endter, and Ildbaatar did not participate.

I certify that I caused a copy of the <u>DB Order Declining Sua Sponte Review and Adopting HO's Decision</u> to be emailed to the Office of Disciplinary Counsel and to Respondent Kristi Pimpleton, at <u>pimpletonk@sapphire-law.com</u>, on the 8<sup>th</sup> day of December, 2023.

Clerk to the Disciplinary Board

FILED 1 2 Oct 3, 2023 Disciplinary 3 Board 4 Docket # 015 5 6 DISCIPLINARY BOARD 7 WASHINGTON STATE BAR ASSOCIATION 8 Proceeding No. 23#00026 In re 9 KRISTI PIMPLETON, FINDINGS OF FACT, CONCLUSIONS OF 10 LAW AND HEARING OFFICER'S Lawyer (Bar No. 34419). RECOMMENDATION 11 12 13 The undersigned Hearing Officer held a default hearing via written submissions pursuant 14 to Rule 10.6(b)(3) of the Washington Supreme Court's Rules for Enforcement of Lawyer Conduct 15 (ELC). 16 FINDINGS OF FACTS AND CONCLUSIONS OF LAW REGARDING CHARGED VIOLATIONS 17 1. The Formal Complaint (Bar File No. 9) charged Kristi Pimpleton with misconduct as 18 set forth therein. A copy of the Formal Complaint is attached to this decision. 19 2. Under ELC 10.6(a)(4), the Hearing Officer finds that each of the facts set forth in the 20 Formal Complaint is admitted and established. 21 3. Under ELC 10.6(a)(4), the Hearing Officer concludes that each of the violations 22 charged in the Formal Complaint is admitted and established as follows: 23 24

1	COUNT 1
2	4. By failing to diligently represent Mach and/or by failing to appear for Mach's hearing,
3	Respondent violated RPC 1.3 and RPC 3.2.
4	COUNT 2
5	5. By failing to keep Mach reasonably informed about the status of the case, by failing
6	to respond to Mach's reasonable requests for information, and/or by failing to explain the matter
7	to the extent reasonably necessary to permit Mach to make informed decisions regarding the
8	representation, Respondent violated RPC 1.4(a) and RPC 1.4(b).
9	COUNT 3
10	6. By failing to refund unearned fees, Respondent violated RPC 1.5(a), RPC 1.16(d), and
11	RPC 8.4(c).
12	COUNT 4
13	7. By failing to respond to disciplinary counsel's requests for a written response to a
14	grievance and for documents, by failing to appear at deposition, and/or by failing to produce
15	records in response to a subpoena, Respondent violated RPC 8.1(b), RPC 8.4(l), and RPC 8.4(d).
16	COUNT 5
17	8. By failing to refund unearned fees, Respondent violated RPC 1.5(a), RPC 1.16(d), and
18	RPC 8.4(c).
19	COUNT 6
20	9. By failing to deposit Verthein's fees into a trust account, Respondent violated RPC
21	1.15A(c).
22	COUNT 7
23	10. By failing to respond to disciplinary counsel's requests for a response to Verthein's
24	grievance, Respondent violated RPC 8.1(b), RPC 8.4(l), and RPC 8.4(d).

1	COUNT 8
2	11. By failing to respond timely to discovery requests from opposing counsel, by failing
3	to respond to motions to compel and for sanctions, and/or by failing to diligently represent the
4	Erieaus, Respondent violated RPC 1.3 and RPC 3.2.
5	COUNT 9
6	12. By failing to respond to discovery requests from opposing counsel, by failing to
7	respond to motions to compel and for sanctions, by failing to appear for hearings on the motions,
8	and/or by failing to comply with the court's orders, Respondent violated RPC 3.4(d) and RPC
9	8.4(d).
10	COUNT 10
11	13. By failing to communicate with the Erieaus about the status of their case, by providing
12	the Erieaus with inaccurate information, and/or by failing to respond to the Erieaus' reasonable
13	requests for information, Respondent violated RPC 1.4 and RPC 8.4(c).
14	COUNT 11
15	14. By collecting and retaining fees for representation when the services were not
16	performed and/or by failing to refund unearned fees upon termination of the representation,
17	Respondent violated RPC 1.5(a), RPC 1.16(d), and RPC 8.4(c).
18	COUNT 12
19	15. By failing to promptly respond to Erieau's grievance, Respondent violated RPC 8.4(l)
20	and RPC 8.4(d).
21	COUNT 13
22	16. By failing to communicate with Russell regarding Russell's case and/or by failing to
23	respond to Russell's requests for information, Respondent violated RPC 1.4(a)(3) and (4).
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1	COUNT 14
2	17. By failing to diligently handle Russell's case and/or by abandoning Russell's case,
3	Respondent violated RPC 1.3.
4	COUNT 15
5	18. By charging and collecting an unreasonable fee and/or by failing to refund unearned
6	fees, Respondent violated RPC 1.5(a), RPC 1.16(d), and RPC 8.4(c).
7	COUNT 16
8	19. By failing to respond promptly to Sharma's requests for information, by failing to keep
9	Sharma reasonably informed about the status of the matter, by failing to explain the matter to the
10	extent reasonably necessary to permit Sharma to make informed decisions regarding the
11	representation, and/or by providing Sharma with false and/or misleading information, Respondent
12	violated RPC 1.4(a), RPC 1.4(b), and RPC 8.4(c).
13	COUNT 17
l <b>4</b>	<ol><li>By failing to diligently represent Sharma, Respondent violated RPC 1.3.</li></ol>
15	COUNT 18
16	21. By continuing to charge Sharma the \$6,000 retainer fee after Sharma already paid the
۱7	\$6,000 by credit card and/or by collecting fees for work that was not performed, Respondent
18	violated RPC 1.5(a).
19	COUNT 19
20	22. By falsely representing to ODC that Respondent spoke with Amazon's lawyer
21	regarding Sharma's case and/or by submitting a false billing record to ODC, Respondent violated
22	RPC 8.1(a), RPC 8.4(c), RPC 8.4(l), and RPC 8.4(d).
23	COUNT 20
24	23. By failing to respond to discovery requests from opposing counsel, by failing to

1	respond to a motion to compel discovery, failing to appear for a hearing on the motion, and/or by
2	failing to diligently represent Stowell, Respondent violated RPC 1.3 and RPC 3.2.
3	COUNT 21
4	24. By failing to pay the sanctions ordered by the court, Respondent violated RPC 8.4(j)
5	and RPC 8.4(d).
6	COUNT 22
7	25. By failing to communicate with Stowell about the status of the case, failing to inform
8	Stowell about opposing counsel's discovery requests and motion to compel, and/or failing to
9	respond to Stowell's reasonable requests for information, Respondent violated RPC 1.4.
10	COUNT 23
11	26. By failing to promptly respond to Stowell's grievance and/or by failing to appear for
12	deposition, Respondent violated RPC 8.4(l) and RPC 8.4(d).
13	COUNT 24
14	27. By failing to communicate with Kleiser regarding the status of the case and/or failing
15	to respond to Kleiser's reasonable requests for information, Respondent violated RPC 1.4(a) and
16	RPC 1.4(b).
17	COUNT 25
18	<ol> <li>By failing to diligently handle Kleiser's case, Respondent violated RPC 1.3.</li> </ol>
19	COUNT 26
20	29. By charging and collecting an unreasonable fee and/or by failing to refund unearned
21	fees to Kleiser, Respondent violated RPC 1.5(a), RPC 1.16(d), and RPC 8.4(c).
22	COUNT 27
23	30. By failing to respond to disciplinary counsel's written requests for a response to

1	response to a subpoena, Respondent violated RPC 8.4(l), RPC 8.1(b), and RPC 8.4(d).
2	COUNT 28
3	31. By committing the acts described in ¶2-395 [of the Formal Complaint], Respondent
4	demonstrated unfitness to practice law in violation of RPC 8.4(n).
5	FINDINGS OF FACTS AND CONCLUSIONS OF LAW REGARDING RECOMMENDED SANCTION
6	32. Respondent acted knowingly and intentionally with respect to the conduct set forth
7	in the Formal Complaint.
8	33. Respondent caused injury to Nathan Mach, who paid \$3,000 for legal services that
9	Mach did not receive, who had to pay another lawyer to handle the appeal, and whose appeal was
10	delayed.
11	34. Respondent caused injury to Amy Baker, who has been denied a refund of unearned
12	fees and paid \$10,000 for work that was of no value.
13	35. Respondent's failure to properly handle William Verthein's advance flat fee caused
14	potential injury by failing to safeguard Verthein's funds in a trust account.
15	36. Respondent caused serious injury to Jill and Shawn Erieau, who had sanctions
16	imposed against them, whose case was abandoned by Respondent and placed in jeopardy of
17	dismissal, and who paid \$41,000 for work that was of no value.
18	37. Respondent caused injury to Shelby Russell, who was denied legal representation and
19	information about Russell's case and paid \$5,000 for work and/or availability that was of no
20	value.
21	38. Respondent caused serious injury to Amitabh Sharma, whose claim was not pursued,
22	who was deceived and denied information about the status of the case, who was forced to dispute
23	Respondent's duplicate charge to Sharma's credit card, who was billed multiple times for the
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1	same \$6,000 fee, and who paid a total of \$12,624 for work that was of no value.
2	39. Respondent caused serious injury to Joseph Stowell, by delaying Stowell's case,
3	causing Stowell unnecessary frustration and anxiety, and exposing Stowell to potential sanctions.
4	40. Respondent caused injury to Judith Ann Kleiser, who was denied legal representation
5	and information about Kleiser's case, paid \$2,500 for work that was of no value, has been denied
6	funds that Kleiser is entitled to receive, and has been unable to hire subsequent counsel to pursue
7	Kleiser's employment case.
8	41. Respondent's failure to cooperate with the grievance investigation caused injury to the
9	legal system by obstructing the investigation and by diminishing public confidence in the
10	profession.
11	42. The following standards of the American Bar Association's Standards for Imposing
12	<u>Lawyer Sanctions</u> ("ABA <u>Standards</u> ") (1991 ed. & Feb. 1992 Supp.), set forth below,
13	presumptively apply in this case:
14	43. ABA Standard 4.4 applies to violations of RPC 1.3, RPC 1.4, and RPC 8.4(n); Counts
15	1, 2, 8, 10, 13, 14, 16, 17, 20, 22, 24, 25, and 28:
16	4.4 Lack of Diligence
17	4.41 Disbarment is generally appropriate when:  (a) a lawyer abandons the practice and causes serious or potentially serious
18	injury to a client; or (b) a lawyer knowingly fails to perform services for a client and causes serious
19	or potentially serious injury to a client; or (c) a lawyer engages in a pattern of neglect with respect to client matters and
20	causes serious or potentially serious injury to a client.  4.42 Suspension is generally appropriate when:
21	(a) a lawyer knowingly fails to perform services for a client and causes injury or potential injury to a client, or
22	(b) a lawyer engages in a pattern of neglect and causes injury or potential injury to a client.
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1	44. ABA Standard 6.2 applies to violations of RPC 3.2, RPC 3.4, and RPC 8.4(j); Counts
2	1, 8, 9, 20, and 21:
3	6.2 Abuse of the Legal Process
4	6.21 Disbarment is generally appropriate when a lawyer knowingly violates a court
5	order or rule with the intent to obtain a benefit for the lawyer or another, and causes serious injury or potentially serious injury to a party or causes serious or
6	potentially serious interference with a legal proceeding.  6.22 Suspension is generally appropriate when a lawyer knows that he or she is violating a court order or rule, and causes injury or potential injury to a client or a
7	party, or causes interference or potential interference with a legal proceeding.
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9	45. ABA Standard 7.0 applies to violations of RPC 1.5, RPC 1.16, RPC 8.1(b), RPC
10	8.4(d), and RPC 8.4( <i>l</i> ); Counts 3, 4, 5, 7, 11, 12, 15, 18, 19, 23, 26, and 27:
11	7.0 Violations of Duties Owed as a Professional
12	7.1 Disbarment is generally appropriate when a lawyer knowingly engages in conduct that is a violation of a duty owed as a professional with the intent to obtain a benefit
13	for the lawyer or another, and causes serious or potentially serious injury to a client, the public, or the legal system.
	7.2 Suspension is generally appropriate when a lawyer knowingly engages in conduct
14	that is a violation of a duty owed as a professional and causes injury or potential injury to a client, the public, or the legal system.
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16	46. ABA Standard 5.1 applies to violations of RPC 8.4(c); Counts 3, 5, 10, 11, 15, 16, 19,
17	and 26:
18	5.1 Failure to Maintain Personal Integrity
19	5.11 Disbarment is generally appropriate when:
20	(a) a lawyer engages in serious criminal conduct, a necessary element of which includes intentional interference with the administration of justice, false
21	swearing, misrepresentation, fraud, extortion, misappropriation, or theft; or the sale, distribution or importation of controlled substances; or the intentional killing of another; or an attempt or conspiracy or solicitation of
22	another to commit any of these offenses; or  (b) a lawyer engages in any other intentional conduct involving dishonesty,
23	fraud, deceit, or misrepresentation that seriously adversely reflects on the lawyer's fitness to practice.
24	nawyer 3 miness to practice.

2	5.12 Suspension is generally appropriate when a lawyer knowingly engages in criminal conduct which does not contain the elements listed in Standard 5.11 and that seriously adversely reflects on the lawyer's fitness to practice.
3	47. ABA Standard 4.1 applies to violations of RPC 1.15A; Count 6:
4	4.1 Failure to Preserve the Client's Property
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5	4.11 Disbarment is generally appropriate when a lawyer knowingly converts client property and causes injury or potential injury to a client.
7	4.12 Suspension is generally appropriate when a lawyer knows or should know that he is dealing improperly with client property and causes injury or potential injury to a client.
8	48. The presumptive sanction for Counts 5, 8-11, 15-22, 26, and 28 is disbarment.
9	49. The presumptive sanction for Counts 1-4, 6, 7, 12-14, 23-25, and 27 is suspension.
10	50. Under In re Disciplinary Proceeding Against Petersen, 120 Wn.2d 833, 854, 846 P.2d
11	1330 (1993), the "ultimate sanction imposed should at least be consistent with the sanction for
12	the most serious instance of misconduct among a number of violations."
13	51. The following aggravating factors set forth in Section 9.22 of the ABA Standards
14	apply in this case:
15	(b) dishonest or selfish motive; (c) a pattern of misconduct;
16	(d) multiple offenses;
17	<ul> <li>substantial experience in the practice of law [Respondent was admitted to practice in 2003];</li> </ul>
10	(j) indifference to making restitution.
18	52. It is an additional aggravating factor that Respondent failed to file an answer to the
19	Formal Complaint as required by ELC 10.5(a).
20	53. The following mitigating factor set forth in Section 9.32 of the ABA Standards applies
21	to this case:
22	(a) absence of a prior disciplinary record.
23	(a) absence of a prior disciplinary record.
24	

1	RECOMMENDATION
2	54. Based on the ABA Standards and the applicable aggravating and mitigating factors,
3	the Hearing Officer recommends that Respondent Kristi Pimpleton be disbarred. Reinstatement
4	shall be conditioned upon payment of \$41,000 to Shawn Erieau, \$12,642 to Amitabh Sharma,
5	\$5,000 to Shelby Russell, \$3,000 to Nathan Mach, \$10,000 to Amy Baker, and \$2,500 to Judith
6	Ann Kleiser.
7	DATED this 2d day of October, 2023.
8	O $U$ $O$ $O$
9	Randolph O. Petgrave,
10	Chief Hearing Officer
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I certify that I caused a copy of the <u>FOF, COL and HO's Recommendation</u> to be emailed to the Office of Disciplinary Counsel and to Respondent Kristi Pimpleton, at <u>pimpletonk@sapphire-law.com</u> and at on the 3<sup>rd</sup> day of October, 2023.

Clerk to the Disciplinary Board

FILED

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Aug 4, 2023 Disciplinary Board

Docket # 009

# DISCIPLINARY BOARD WASHINGTON STATE BAR ASSOCIATION

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In re

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KRISTI PIMPLETON,

Lawyer (Bar No. 34419).

Proceeding No. 23#00026

FORMAL COMPLAINT

Under Rule 10.3 of the Washington Supreme Court's Rules for Enforcement of Lawyer Conduct (ELC), the Office of Disciplinary Counsel (ODC) of the Washington State Bar Association charges the above-named lawyer with acts of misconduct under the Washington Supreme Court's Rules of Professional Conduct (RPC) as set forth below.

### ADMISSION TO PRACTICE

 Respondent Kristi Pimpleton was admitted to the practice of law in the State of Washington on November 24, 2003.

#### FACTS REGARDING COUNTS 1 THROUGH 4

## (Mach Grievance)

Nathan Mach was employed by the Boeing Company (Boeing) as a calibration specialist for more than a decade.

Formal Complaint Page 1

1	<ol><li>On or about August 10, 2021, Boeing terminated Mach's employment.</li></ol>
2	4. Mach applied for unemployment benefits through the Washington State Employment
3	Security Department (ESD).
4	<ol><li>On or about November 23, 2021, ESD issued a determination letter denying Mach's</li></ol>
5	application for benefits.
6	6. On or about November 27, 2021, Mach filed an appeal of ESD's denial.
7	7. In March 2022, Mach hired Respondent to handle Mach's appeal.
8	8. By March 8, 2022, Mach paid Respondent's entire fee of \$3,000.
9	9. On March 13, 2022, Respondent sent Mach a message via Dropbox to upload
10	documents or mail them to Respondent's business address at 15117 Main Street in Mill Creek,
11	Washington.
12	10. On March 13, 2022, Mach sent Respondent a reply stating that Mach was uncertain
13	what documents to send.
14	11. Respondent did not respond to Mach's message.
15	12. On March 24, 2022, Respondent sent Mach a one paragraph "update" stating that
16	Respondent had not filed a notice of appearance because Mach had not uploaded documents to
17	Dropbox.
18	13. On March 24, 2022, Mach sent Respondent an email again asking what documents
19	to upload.
20	14. On June 1, 2022, Respondent sent a letter of representation to ESD and requested a
21	copy of ESD's file relating to Mach.
22	15. On August 1, 2022, Mach sent Respondent an email asking if Respondent had heard
23	anything about Mach's appeal and stating that it had been almost a year since Mach applied for
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unemployment.
16. On or about August 25, 2022, the Office of Administrative Hearings (OAH) issued a
Notice of Hearing scheduling Mach's hearing for September 15, 2022, to be conducted by
telephone.
17. The Notice of Hearing was served on Respondent by mail at Respondent's business
address, 15117 Main Street in Mill Creek. Respondent also had access to the Notice of Hearing
through OAH's online portal.
18. On or about September 8, 2022, Respondent filed a motion to continue the hearing
due to a scheduling conflict.
19. On September 13, 2022, Respondent sent Mach an email stating that a new notice of
hearing should issue within a day or two and Respondent would contact Mach to schedule a
"preparation appointment."
20. On September 13, 2022, Mach sent Respondent an email stating that Mach knew of
witnesses who would testify at Mach's hearing.
21. On or about September 19, 2022, OAH issued a Notice of Hearing rescheduling
Mach's telephone hearing for 8:00 a.m. on October 7, 2022.
22. The Notice of Hearing was served on Respondent by mail at Respondent's business
address, 15117 Main Street in Mill Creek. Respondent also had access to the Notice of Hearing
through OAH's online portal.
23. Respondent did not contact Mach to prepare for the hearing.
24. Mach tried to contact Respondent prior to the hearing, but Respondent did not
respond.
25. On October 7, 2022, Mach called in to the hearing.

1	26. Respondent did not call in to the hearing.
2	27. The administrative law judge (ALJ) asked where Mach's lawyer was.
3	28. Mach informed the ALJ that Mach had tried calling and emailing Respondent
4	without success.
5	29. The ALJ waited approximately 15 minutes for Respondent to call in to the hearing.
6	30. Respondent did not call in to the hearing.
7	31. The ALJ agreed to continue Mach's hearing but warned that, if Mach's lawyer failed
8	to appear again, Mach would have to proceed without counsel or find another lawyer.
9	32. On or about October 11, 2022, OAH issued a Notice of Hearing rescheduling
10	Mach's hearing for 1:00 p.m. on November 1, 2022.
11	33. The Notice of Hearing was served on Respondent by mail at Respondent's business
12	address, 15117 Main Street in Mill Creek. Respondent also had access to the Notice of Hearing
13	through OAH's online portal.
14	34. Mach and Mach's spouse tried calling Respondent and leaving messages.
15	35. Respondent did not respond.
16	36. In late October 2022, Mach hired lawyer Rory O'Sullivan to take over Mach's case.
17	37. Respondent did not refund any fees to Mach.
18	Failure to Cooperate
19	38. On October 19, 2022, Mach filed a grievance against Respondent.
20	39. On October 24, 2022, ODC sent Respondent a copy of Mach's grievance and a letter
21	requesting Respondent's written response to the grievance and complete client file within thirty
22	(30) days.
23	40. Respondent did not respond to the grievance or provide the client file.
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1	41. On November 28, 2022, ODC sent Respondent a letter requiring Respondent's
2	written response to the grievance and the requested documents by December 8, 2022, or ODC
3	would subpoena Respondent for a deposition.
4	42. Respondent did not respond to the grievance or provide the requested documents.
5	43. On December 12, 2022, ODC issued a subpoena duces tecum requiring Respondent
6	to produce records and to appear for Respondent's deposition on December 27, 2022.
7	44. The subpoena duces tecum was served on Respondent by email on December 12,
8	2022 and December 13, 2022.
9	45. Respondent did not appear for the deposition, produce any records, or respond to
10	Mach's grievance.
11	46. Respondent acted knowingly and intentionally with respect to the conduct described
12	in paragraphs 2 to 45 above.
13	47. Respondent caused injury to Mach, who paid \$3,000 for legal services that Mach did
14	not receive, who had to pay another lawyer to handle the appeal, and whose appeal was delayed.
15	48. Respondent's failure to cooperate with the grievance investigation caused injury to
16	the legal system by obstructing the investigation and by diminishing public confidence in the
17	profession.
18	COUNT 1
19	49. By failing to diligently represent Mach and/or by failing to appear for Mach's
20	hearing, Respondent violated RPC 1.3 and/or RPC 3.2.
21	COUNT 2
22	50. By failing to keep Mach reasonably informed about the status of the case, by failing
23	to respond to Mach's reasonable requests for information, and/or by failing to explain the matter

1	to the extent reasonably necessary to permit Mach to make informed decisions regarding the
2	representation, Respondent violated RPC 1.4(a) and/or RPC 1.4(b).
3	COUNT 3
4	51. By failing to refund unearned fees, Respondent violated RPC 1.5(a), RPC 1.16(d),
5	and/or RPC 8.4(c).
6	COUNT 4
7	52. By failing to respond to disciplinary counsel's requests for a written response to a
8	grievance and for documents, by failing to appear at deposition, and/or by failing to produce
9	records in response to a subpoena, Respondent violated RPC 8.1(b), RPC 8.4(l), and/or RPC
10	8.4(d).
11	FACTS REGARDING COUNT 5
12	(Baker Grievance)
13	53. In December 2019, Amy Baker consulted Respondent regarding an employment
14	dispute with Baker's former employer, Umpqua Bank (Umpqua).
15	54. Baker paid Respondent \$1,000 for the consultation.
16	55. After the consultation, Baker hired Respondent to represent Baker in severance
17	negotiations with Umpqua.
18	56. On or about December 18, 2019, Respondent and Baker entered into a fee agreement
19	for a flat fee of \$10,000.
20	57. The fee agreement described the scope of services as writing a demand letter,
21	negotiating with Umpqua, fact finding, and drafting and finalizing a settlement and release
22	agreement.
23	58. The fee agreement stated that, if the representation terminated before Respondent

1	had provided an of the representation described, Baker may be entitled to a retund of all or part
2	of the flat fee; however, the agreement did not set forth how a refund would be calculated.
3	59. In January 2020, Baker paid Respondent \$10,000 for the flat fee.
4	60. In March 2020, Respondent sent Umpqua a demand letter by email.
5	61. When Umpqua did not respond, Respondent told Baker that the demand letter would
6	be served on the president of Umpqua in June 2020.
7	62. On June 24, 2020, Respondent sent Baker an email stating that they were being
8	ignored by Umpqua.
9	63. Respondent did not engage in negotiations with Umpqua or draft or finalize any
10	settlement or release agreements.
11	64. Respondent informed Baker that, if they were to file a lawsuit, Baker would need to
12	enter into a new fee agreement with Respondent and Respondent would credit Baker with half
13	of Baker's \$10,000 flat fee because Umpqua did not negotiate.
14	65. Baker decided not to pursue a lawsuit.
15	66. On August 25, 2020, Baker sent Respondent an email requesting a partial refund of
16	the \$10,000 flat fee.
17	67. On August 27, 2020, Respondent sent Baker an email agreeing to a partial refund but
18	stating for the first time that Respondent needed to review the time spent on Baker's case to
19	determine the refund amount. Respondent wrote, "I will be in touch with you about that soon."
20	68. Respondent did not contact Baker or refund any money.
21	69. On September 27, 2020, Baker sent Respondent an email inquiring about the refund.
22	70. On October 15, 2020, Respondent sent Baker an email stating that Respondent was
23	swamped and "will finish it soon."

1	71. On November 15, 2020, Baker sent Respondent another email inquiring about the
2	refund.
3	72. On November 21, 2020, Respondent sent Baker an email stating that, because Baker
4	paid a flat fee, Respondent had to "go back and review all emails, letters, phone logs, etc." to
5	determine the time spent on Baker's case. Respondent wrote that Respondent would try to
6	complete this by December 7, 2020.
7	73. On December 15, 2020, Baker sent Respondent an email stating that Baker's address
8	had changed and asking the status of Respondent's review.
9	74. Baker's email provided Respondent with Baker's new address in Bellingham, WA.
10	75. Respondent did not respond to Baker's email.
11	76. On January 15, 2021, Baker sent Respondent an email asking if Respondent had
12	received Baker's December 15, 2020 email.
13	77. On February 4, 2021, Respondent sent Baker an email stating that Respondent did
14	not have a bookkeeper but would do the accounting over the weekend. Respondent wrote,
15	"allow about a week for the check to arrive in your mailbox."
16	78. Respondent did not send an accounting or a check to Baker.
١7	79. On March 15, 2021, Baker sent Respondent an email asking about the delayed check
18	and reminding Respondent of Baker's address.
19	80. Respondent did not respond to Baker's email.
20	81. On April 23, 2021, Baker sent Respondent an email stating that Baker had not heard
21	from Respondent since February 4, 2021. Baker asked if Respondent had received Baker's
22	March 15, 2021 email.
23	82. Respondent did not respond to Baker's email.
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1	83. On June 8, 2021, Baker sent Respondent an email stating that Baker had not heard
2	from Respondent in four months. Baker asked whether Respondent was receiving Baker's
3	emails.
4	84. Respondent did not respond to Baker's email.
5	85. On July 1, 2021, Baker sent Respondent an email asking when the refund would be
6	issued.
7	86. Respondent did not respond to Baker's email.
8	87. On July 13, 2021, Baker sent an email to Respondent's assistants, Tania Angel and
9	Bobbi Poor, requesting a reply to Baker's earlier communications.
10	88. On July 13, 2021, Angel sent Baker an email stating that Angel would address the
11	matter with Respondent during their next meeting.
12	89. On August 2, 2021, Baker sent Angel and Poor an email requesting an update.
13	90. On August 3, 2021, Respondent's assistant, Alexandra Roman, sent Baker an email
l <b>4</b>	stating that Angel no longer worked for the firm, but Poor would request an update from
15	Respondent that week.
16	91. On August 17, 2021, Baker sent Poor and Roman an email requesting an update.
17	92. Baker did not receive a response.
18	93. On August 23, 2021, Baker sent Poor and Roman an email requesting a response.
19	94. On August 25, 2021, Poor sent Baker an email stating that Poor was awaiting
20	information regarding the refund.
21	95. On August 26, 2021, Roman sent Baker an email claiming that the refund check was
22	sent in April.
23	96. On August 26, 2021, Baker sent Roman and Poor an email stating that Baker did not

1	receive a check.
2	97. On September 7, 2021, Baker sent Roman and Poor an email asking if a new check
3	had been mailed.
4	98. Baker did not receive a response.
5	99. On September 28, 2021, Baker sent Roman and Poor an email asking when the
6	check would be reissued and providing Baker's address.
7	100. Poor responded that they would let Respondent know about Baker's email.
8	101. On October 19, 2021, Baker sent Poor and Roman and email requesting ar
9	update on when a refund check would be issued.
10	102. Poor responded that they did not have any updates.
11	103. On November 10, 2021, Baker sent Poor and Roman an email checking on the
12	status of the refund.
13	104. Baker did not receive a response.
14	105. On December 6, 2021, Baker sent Poor and Roman an email asking for a status
15	update.
16	106. Baker did not receive a response.
17	107. On February 7, 2022, Baker sent Respondent an email stating that Baker had
18	emailed Respondent several times and called Respondent's office repeatedly without receiving a
19	response. Baker requested a status update on the refund.
20	108. Respondent did not respond to Baker's email.
21	109. On February 14, 2022. Baker sent Respondent an email asking Respondent to
22	keep Respondent's word regarding the refund and make things right.
23	110. On February 16, 2022, Baker filed a grievance with ODC regarding
	II.

1	Respondent's failure to refund unearned fees.
2	111. On February 19, 2022, Respondent sent Baker an email stating that Baker would
3	get a refund within 30 days.
4	112. On March 1, 2022, Baker sent Respondent an email repeating Baker's request for
5	a refund.
6	113. Respondent did not refund any money to Baker.
7	114. Respondent acted knowingly and intentionally with respect to the conduct
8	described in paragraphs 53 to 114 above.
9	115. Respondent caused injury to Baker, who has been denied a refund of unearned
10	fees and paid \$10,000 for work that was of no value.
11	COUNT 5
12	116. By failing to refund unearned fees, Respondent violated RPC 1.5(a), RPC
13	1.16(d), and/or RPC 8.4(c).
14	FACTS REGARDING COUNTS 6 and 7
15	(Verthein Grievance)
16	117. In April 2021, William Verthein contacted Respondent's firm for assistance with
17	a claim against Verthein's employer, Amazon Web Services.
18	118. On April 21, 2021, Respondent and Verthein entered into a written fee
19	agreement for a "Coaching and Counseling" appointment.
20	119. A "Coaching and Counseling" appointment included review and analysis of
21	documents provided by the client, research and analysis of case law, formulation of a legal
22	opinion, advice, and strategy to be provided to the client, and a one-hour appointment with
23	Respondent.

1	120.	The written fee agreement provided for a \$1,500 flat fee.
2	121.	The agreement stated that the \$1,500 was earned on receipt and would not be
3	deposited in a	a trust account.
4	122.	The agreement did not state that the agreement does not alter the client's right to
5	terminate the	client-lawyer relationship or that the client may be entitled to a refund of a portion
6	of the fee if th	ne agreed-upon legal services have not been completed.
7	123.	Verthein paid Respondent \$1,500 for the flat fee.
8	124.	Respondent did not deposit the \$1,500 in a trust account.
9	125.	Following the "Coaching and Counseling" appointment, Verthein hired
10	Respondent to	o represent Verthein in severance negotiations with Amazon.
11	126.	On April 29, 2021, Respondent and Verthein entered into a written fee
12	agreement for	r an additional flat fee of \$6,000.
13	127.	The agreement stated that the \$6,000 was earned on receipt and would not be
14	deposited in a	a trust account.
15	128.	The agreement did not state that the agreement does not alter the client's right to
16	terminate the	client-lawyer relationship or that the client may be entitled to a refund of a portion
17	of the fee if th	ne agreed-upon legal services have not been completed.
18	129.	Verthein paid Respondent \$6,000 for the flat fee.
19	130.	Respondent did not deposit the \$6,000 in a trust account.
20	Failure to Co	<u>poperate</u>
21	131.	On November 7, 2021, Verthein filed a grievance against Respondent related to
22	Respondent's	fees and lack of communication.
23	132.	On November 23, 2021, ODC sent Respondent a copy of Verthein's grievance

1	and a letter requesting a written response to the grievance within 30 days.
2	133. On or about December 26, 2021, Respondent sent ODC a letter stating that
3	Respondent was having technical problems with Respondent's email account and requesting
4	that correspondence be re-sent to another email address.
5	134. On December 30, 2021, ODC sent Respondent another copy of Verthein's
6	grievance and extended the deadline for Respondent's response to January 16, 2022.
7	135. Respondent did not respond to the grievance.
8	136. On January 21, 2022, ODC sent Respondent a letter requiring a written response
9	to Verthein's grievance by February 3, 2022, or ODC would subpoena Respondent for a
10	deposition.
11	<ol> <li>Respondent did not respond to the grievance.</li> </ol>
12	138. On February 22, 2022, ODC issued a subpoena duces tecum requiring
13	Respondent to produce records and appear for deposition on March 16, 2022.
14	139. On March 10, 2022, Respondent submitted a written response to Verthein's
15	grievance.
16	140. On March 15, 2022, Respondent produced Verthein's client records in response
17	to the subpoena.
18	141. Respondent acted knowingly and intentionally with respect to the conduct
19	described in paragraphs 117 to 140 above.
19 20	142. Respondent's failure to properly handle Verthein's advance flat fee caused
21	potential injury by failing to safeguard Verthein's funds in a trust account.
22 23	143. Respondent's failure to cooperate with the grievance investigation caused injury
23	to the legal system by obstructing the investigation and by diminishing public confidence in the
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1	profession.
2	COUNT 6
3	144. By failing to deposit Verthein's fees into a trust account, Respondent violated
4	RPC 1.15A(c).
5	COUNT 7
6	145. By failing to respond to disciplinary counsel's requests for a response to
7	Verthein's grievance, Respondent violated RPC 8.1(b), RPC 8.4(l), and/or RPC 8.4(d).
8	FACTS REGARDING COUNTS 8 THROUGH 12
9	(Erieau Grievance)
10	146. On or about August 7, 2020, Shawn and Jill Erieau hired Respondent to advise
11	them regarding a contract dispute with Transblue LLC (Transblue), a landscaping company
12	hired to do work on the Erieaus' property.
13	147. The Erieaus paid Respondent a flat fee of \$1,000 for this "Coaching and
14	Counseling" service.
15	148. On August 28, 2020, the Erieaus hired Respondent to pursue settlement
16	negotiations with Transblue.
17	149. Under their written fee agreement, the Erieaus paid Respondent a flat fee of
18	\$7,500 for this representation.
19	150. On or about February 16, 2021, Respondent sent Transblue's counsel, Jonathan
20	McQuade, a demand letter offering to settle the Erieaus' legal claims for \$91,714.10.
21	151. When the demand did not result in a settlement, the Erieaus hired Respondent to
22	represent them in a lawsuit against Transblue.
23	152. On July 28, 2021, the Erieaus and Respondent entered into a flat fee agreement
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1	that covered legal representation from the initiation of a lawsuit through trial, with fees assigned
2	to specific phases of litigation.
3	153. The agreement set fees of \$7,500 for the initiation of a lawsuit, \$7,500 for
4	written discovery, \$7,500 for depositions, \$5,000 for dispositive motions and summary
5	judgment, \$3,000 for pre-trial, \$5,000 for mediation, and \$10,000 for trial.
6	154. On August 27, 2021, Respondent filed a lawsuit on behalf of the Erieaus against
7	Transblue in Snohomish County Superior Court No. 21-2-03965-31.
8	155. On February 14, 2022, Transblue served First Interrogatories and Requests for
9	Production on Respondent by email and mail. Respondent received the interrogatories and
10	requests for production, but did not respond by the due date.
11	156. On March 21, 2022, McQuade emailed Respondent requesting a date and time
12	for a CR 26(i) conference. McQuade's email stated that, if McQuade did not hear from
13	Respondent, McQuade would call Respondent at 9:00 a.m. on March 22, 2022.
14	157. Respondent did not respond to the email.
15	158. On March 22, 2022, McQuade called Respondent at 9:00 a.m. and Respondent
16	did not answer. McQuade left a voice mail and sent an email stating that if McQuade did not
17	hear from Respondent, McQuade would call again in the afternoon.
18	159. McQuade called Respondent the afternoon of March 22. Respondent did not
19	answer. McQuade sent a follow-up email stating that if McQuade did not hear from Respondent
20	by the end of the day, McQuade would seek relief from the court.
21	160. On March 30, 2022, Transblue filed a Motion to Compel Discovery, and served
22	it on Respondent by email and mail.
23	161. Respondent did not respond to McQuade's messages or to Transblue's motion to
- 1	

1	compel.
2	162. On April 14, 2022, McQuade filed a Reply with the court, requesting that the
3	motion be granted and that the Erieaus be ordered to pay Transblue \$1,500 for fees and costs.
4	The Reply was emailed and mailed to Respondent.
5	163. On April 15, 2022, the court found that the Erieaus' failure to respond to
6	discovery and failure to confer were discovery violations. The court granted Transblue's
7	motion, ordered the Erieaus to respond to discovery within 15 days, and ordered the Erieaus to
8	pay Transblue \$1,500 within seven days of entry of the order.
9	<ol><li>Respondent did not attend the hearing, did not inform the Erieaus of the motion</li></ol>
10	to compel or the court's April 15, 2022 order, did not respond to discovery, and did not pay the
11	\$1,500 in sanctions.
12	165. McQuade emailed and mailed the court's April 15, 2022 order to Respondent
13	and called Respondent's office, but no one answered.
14	166. Respondent did not made any attempt to communicate with McQuade or
15	otherwise move the case forward.
16	167. On September 6, 2022, Transblue filed a motion for CR 37(b)(2) sanctions due to
17	the Erieaus' failure to comply with the court's order to compel and to pay sanctions. The
18	motion was served on Respondent by email and by mail.
19	168. Respondent did not respond to the motion for sanctions, but on September 6,
20	2022, sent McQuade interrogatory responses that were signed by the Erieaus on July 23, 2022.
21	169. McQuade sent Respondent an email asking about production of documents.
22	Respondent provided the documents but did not respond to the motion for CR 37(b)(2)
23	sanctions.
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1	Respondent informed McQuade that Respondent was withdrawing.
2	177. Shawn Erieau discovered the September 27, 2022 order through the court's
3	website and Erieau's own research. The Erieaus called and emailed Respondent, but
4	Respondent not respond.
5	178. Respondent wrote a February 7, 2023 letter to the Erieaus stating that
6	Respondent would be filing a notice of withdrawal and would evaluate the Erieaus' account to
7	determine whether a partial refund of fees was warranted.
8	179. After receiving the February 7 letter, the Erieaus tried again to reach Respondent
9	by telephone and email, without success.
10	180. Respondent did not respond or file a notice of withdrawal with the court.
11	181. The Erieaus paid Respondent a total of \$41,000 in fees: \$1,000 for Coaching
12	and Counseling, \$7,500 for settlement negotiation, \$7,500 for initiation of lawsuit, \$7,500 for
13	written discovery, \$7,500 for depositions, \$5,000 for two additional depositions, and \$5,000 for
14	dispositive motions and summary judgment. In addition, the Erieaus paid \$389.50 in costs.
15	182. Under Respondent's fee agreement, the \$7,500 fee for written discovery included
16	"answering and propounding one set of interrogatories and requests for production."
17	183. Respondent's late answers and failure to respond to McQuade's emails
18	telephone calls, and motions resulted in the Erieaus being sanctioned twice by the court.
19	184. Under Respondent's fee agreement, the \$7,500 deposition fee included
20	"defending each of Clients' depositions and taking the deposition of one witness."
21	185. Respondent never took a deposition, never defended a deposition, and never
22	scheduled a deposition in the Erieaus' case.
23	186. Under Respondent's fee agreement, the \$7,500 fee for dispositive motions and

1	summary judgment included "bringing, if plausible, and defending against."	
2	187. Respondent did not file or respond to dispositive motions or motions for	
3	summary judgment in the Erieaus' case.	
4	188. Respondent has not refunded any money to the Erieaus.	
5	Failure to Cooperate	
6	189. On February 2, 2023, Shawn Erieau filed a grievance with ODC.	
7	190. On February 17, 2023, ODC sent Respondent a copy of Erieau's grievance and a	
8	letter requesting Respondent's response within 30 days.	
9	191. Respondent did not respond.	
10	192. On April 5, 2023, ODC sent Respondent a letter requiring Respondent's response	
11	to the grievance by April 17, 2023, or ODC would subpoena Respondent for a deposition.	
12	193. Respondent did not respond.	
13	194. On April 26, 2023, ODC issued a notice of intent to take deposition and a	
14	subpoena duces tecum for Respondent's non-cooperation deposition regarding Erieau's	
15	grievance. Respondent was personally served with the notice and subpoena on May 3, 2023	
16	and appeared for Respondent's deposition on May 23, 2023.	
17	195. Respondent acted knowingly and intentionally with respect to the conduct	
18	described in paragraphs 146 to 194 above.	
19	196. Respondent caused serious injury to the Erieaus, who had sanctions imposed	
20	against them, whose case was abandoned by Respondent and placed in jeopardy of dismissal	
21	and who paid \$41,000 for work that was of no value.	
22	197. Respondent's failure to cooperate with the grievance investigation caused injury	
23	to the legal system by obstructing the investigation and by diminishing public confidence in the	

1	profession.
2	COUNT 8
3	198. By failing to respond timely to discovery requests from opposing counsel, by
4	failing to respond to motions to compel and for sanctions, and/or by failing to diligently
5	represent the Erieaus, Respondent violated RPC 1.3 and/or RPC 3.2.
6	COUNT 9
7	199. By failing to respond to discovery requests from opposing counsel, by failing to
8	respond to motions to compel and for sanctions, by failing to appear for hearings on the
9	motions, and/or by failing to comply with the court's orders, Respondent violated RPC 3.4(d)
10	and/or RPC 8.4(d).
11	COUNT 10
12	200. By failing to communicate with the Erieaus about the status of their case, by
13	providing the Erieaus with inaccurate information, and/or by failing to respond to the Erieaus'
14	reasonable requests for information, Respondent violated RPC 1.4 and/or RPC 8.4(c).
15	COUNT 11
16	201. By collecting and retaining fees for representation when the services were not
17	performed and/or by failing to refund unearned fees upon termination of the representation,
18	Respondent violated RPC 1.5(a), RPC 1.16(d), and/or RPC 8.4(c).
19	COUNT 12
20	202. By failing to promptly respond to Erieau's grievance, Respondent violated RPC
21	8.4( <i>l</i> ) and/or RPC 8.4(d).
22	FACTS REGARDING COUNTS 13 THROUGH 15
23	(Russell Grievance)
	203. In July 2021, Shelby Russell contacted Respondent for representation regarding

1	discrimination and retaliation claims against Russell's employer, King County. Russell had just	
2	been demoted and was seeking a severance package.	
3	204. Russell paid Respondent \$1,000 for a "Coaching and Counseling" session, then	
4	hired Respondent for ongoing representation.	
5	205. On August 25, 2021, Respondent and Russell entered into a written fee	
6	agreement for a \$5,000 availability retainer and a 30% contingency fee on any settlement or	
7	judgment. The retainer fee was to "reserve Sapphire Legal's time and focus on Client's case"	
8	and to ensure "Sapphire Legal's availability for legal representation of Client during the	
9	pendency of Client's case."	
10	206. Russell paid the \$5,000 retainer.	
11	207. During fall 2021, Russell emailed Respondent's paralegal and Respondent about	
12	the delay in issuing a demand letter.	
13	208. While waiting for Respondent's demand letter, Russell was terminated.	
14	209. On January 23, 2022, Respondent sent Russell a draft demand letter for review.	
15	apologized for taking so long, and asked Russell to comment via Dropbox, not by email.	
16	210. Russell could not comment via Dropbox because the comment feature was	
17	turned off.	
18	211. Russell tried to reach Respondent multiple times by email and telephone but	
19	received no response other than repeated messages telling Russell to submit comments via	
20	Dropbox.	
21	212. In March 2022, Russell tried mailing comments to Respondent's Mill Creek	
22	business address, but the mail was returned "unclaimed, unable to forward."	
23	213. On or about March 29, 2022, Respondent sent Russell an "update" stating that	

1	Russell had a	not made edits to the demand letter and, if Respondent did not receive Russell's
2	edits or appro	oval to send the letter, Respondent would put Russell's file on hold for six months.
3	Respondent a	again directed Russell to respond via Dropbox, not by email.
4	214.	It was still impossible for Russell to comment via Respondent's Dropbox and
5	Russell was u	mable to reach Respondent by other means.
6	215.	In or around April 2022, Russell drove to Respondent's Mill Creek address to
7	hand-deliver a response, but the address was a virtual mail service.	
8	216.	On April 7, 2022, Russell filed a grievance with ODC.
9	217.	In a written response to the grievance, Respondent offered to refund Russell
10	\$1,000.	
11	218.	However, Respondent did not made any additional attempts to contact Russell or
12	send a refund	L.
13	219.	During the course of Respondent's representation, Respondent was not available
14	for the service	es that Russell and Respondent agreed to in the August 2021 fee agreement.
15	220.	Respondent did not earn the \$5,000 retainer Russell paid Respondent to be
16	available.	
17	221.	Respondent acted knowingly and intentionally with respect to the conduct
18	described in p	paragraphs 203 to 220 above.
19	222.	Respondent caused injury to Russell, who was denied legal representation and
20	information a	about Russell's case and paid \$5,000 for work and/or availability that was of no
21	value.	
22		COUNT 13
23	223.	By failing to communicate with Russell regarding Russell's case and/or by

1	failing to respond to Russell's requests for information, Respondent violated RPC 1.4(a)(3) and
2	(4).
3	COUNT 14
4	224. By failing to diligently handle Russell's case and/or by abandoning Russell's
5	case, Respondent violated RPC 1.3.
6	COUNT 15
7	225. By charging and collecting an unreasonable fee and/or by failing to refund
8	unearned fees, Respondent violated RPC 1.5(a), RPC 1.16(d), and/or RPC 8.4(c).
9	FACTS REGARDING COUNTS 16 THROUGH 19
10	(Sharma Grievance)
11	226. On or about October 1, 2021, Amazon terminated Amitabh Sharma's
12	employment.
13	227. Sharma contacted Respondent's firm, Sapphire Legal, PLLC, for an
14	appointment. Respondent spoke with Sharma on the phone.
15	228. Respondent charged Sharma a flat fee of \$1,500 for this "Coaching and
16	Counseling" appointment, which Sharma paid.
	229. On or about October 7, 2021, Sharma hired Respondent to represent Sharma in a
17	wrongful termination claim against Amazon.
18	230. Sharma's goal was to be reinstated.
19	231. Sharma and Respondent entered into a written fee agreement that provided for an
20	hourly fee and a retainer fee of \$6,000. The retainer fee was described as "non-refundable and
21	
22	earned on receipt" "to ensure Sapphire Legal's availability to represent Client during Client's
23	case."

1	Sharma's case.	
2	245.	On January 15, 2022, Sharma sent Respondent an email requesting an update.
3	246.	On January 18, 2022, Sharma sent Respondent and Respondent's paralegal an
4	email stating th	at Sharma had left messages for the past three days, without a response.
5	247.	On January 23, 2022, Sharma sent Respondent and Respondent's paralegal an
6	email stating th	at Sharma had called and emailed but received no response.
7	248.	On January 31, 2022, Sharma sent Respondent an email asking if Respondent
8	had received a reply from Amazon.	
9	249.	On February 3, 2022, Sharma sent Respondent an email, expressing concern that
10	Sharma had ser	nt emails and called Respondent's office to learn the status of Sharma's case, but
11	received no res	ponse.
12	250.	On February 3, 2022, Respondent sent an email to Sharma, stating in part, "I
13	spoke with one of Amazon's attorneys last week and there seemed to be continued confusion	
14	over who was assigned your case. I am waiting to hear back."	
15	251.	This was a false statement.
16	252.	On February 4, 2022, Respondent sent an email to Sharma, stating:
17		n's attorney told me today that she is investigating the allegations in the
18	demand letter and will get back to me as soon as she is finished. This is an attorney I deal with regularly and she is usually very prompt so I expect we will	
19		ck soon. I will set a reminder to follow up with her in a week. I will let ow if I hear anything back before then.
20	253.	This was a false statement.
21	254.	When Sharma did not hear anything further, Sharma sent Respondent several
22	emails asking v	whether Amazon's lawyer had responded and, if not, requesting advice on next
23	steps.	

1	255. Respondent did not respond.
2	256. On March 21, 2022, Moriarty sent Respondent an email and received an
3	automatic reply that Respondent was preparing for trial and Respondent would respond "as soon
4	as I am able."
5	257. This was the last contact Moriarty had with Respondent about Sharma's matter.
6	258. On March 26, 2022, Respondent issued a billing invoice to Sharma for \$6,550
7	representing the original \$6,000 retainer fee, \$250 for a December 7, 2021 telephone call with
8	Amazon's lawyer, \$200 to respond to Sharma's payment dispute, and \$100 to email Sharma in
9	February 2022.
10	259. On March 27, 2022, Sharma sent Respondent an email reiterating that
11	QuickBooks never voided the first credit card charge for \$6,000, offered to show Respondent
12	the credit card statements, questioned being charged for Respondent's opposition to Sharma's
13	credit card dispute, and pointed out that there had been no progress in the case for almost six
14	months.
15	260. On April 11, 2022, Respondent billed Sharma again for the \$6,550. Sharma
16	reminded Respondent that Sharma paid the \$6,000, never received a refund, and offered to show
17	Respondent the credit card statements.
18	261. Sharma's email concluded, "I have not seen any progress in my case at all
19	whereas it has been almost six months. Therefore, please treat this email as a notice that I do
20	not wish to continue with your services."
21	262. On September 7, 2022, Respondent billed Sharma again for the \$6,550.
22	263. In total, Sharma paid Respondent \$5,124.95 in hourly fees, a \$1,500 flat fee, and
23	\$6,000 for the retainer fee.

1	264. During Respondent's May 16, 2023 deposition by ODC in another matter, ODC
2	asked Respondent the name of the Amazon lawyer with whom Respondent spoke about
3	Sharma's case.
4	265. Respondent testified it was Sheehan Sullivan or someone on Sullivan's team,
5	until ODC informed Respondent that Sullivan did not handle the matter and that the matter was
6	handled by Moriarty.
7	266. On May 17, 2023, Respondent wrote ODC a letter stating, "I tried to figure out
8	which attorney I was referring to in the invoices and only confused myself further. Part of me
9	suspects I billed the wrong client However, I also have a vague recollection of a
10	conversation with an attorney."
11	<ol> <li>There are no lawyers working on behalf of Amazon who spoke with Respondent</li> </ol>
12	as described in Respondent's billing invoices, email to Sharma, and/or response to the
13	grievance.
14	268. Respondent acted knowingly and intentionally with respect to the conduct
15	described in paragraphs 226 to 267 above.
16	269. Respondent caused serious injury to Sharma, whose claim was not pursued, who
17	was deceived and denied information about the status of the case, who was forced to dispute
18	Respondent's duplicate charge to Sharma's credit card, who was billed multiple times for the
19	same \$6,000 fee, and who paid a total of \$12,624 for work that was of no value.
20	COUNT 16
21	270. By failing to respond promptly to Sharma's requests for information, by failing
22	to keep Sharma reasonably informed about the status of the matter, by failing to explain the
23	matter to the extent reasonably necessary to permit Sharma to make informed decisions
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1	regarding the representation, and/or by providing Sharma with false and/or misleading
2	information, Respondent violated RPC 1.4(a), RPC 1.4(b), and/or RPC 8.4(c).
3	COUNT 17
4	271. By failing to diligently represent Sharma, Respondent violated RPC 1.3.
5	COUNT 18
6	272. By continuing to charge Sharma the \$6,000 retainer fee after Sharma already
7	paid the \$6,000 by credit card and/or by collecting fees for work that was not performed,
8	Respondent violated RPC 1.5(a).
9	COUNT 19
10	273. By falsely representing to ODC that Respondent spoke with Amazon's lawyer
11	regarding Sharma's case and/or by submitting a false billing record to ODC, Respondent
12	violated RPC 8.1(a), RPC 8.4(c), RPC 8.4(l), and/or RPC 8.4(d).
13	FACTS REGARDING COUNTS 20 THROUGH 23
14	(Stowell Grievance)
15	274. Joseph Stowell was employed by the City of Oak Harbor (the City) as the City
16	Engineer. In July 2018, Stowell resigned.
17	275. On or about August 19, 2018, Stowell retained Respondent to handle Stowell's
18	employment case.
19	276. Respondent and Stowell entered into a contingency fee agreement and a joint
20	representation agreement, under which Respondent agreed to represent both Stowell and
21	Catherine Rosen, the City's Public Works Director.
22	277. On or about September 22, 2020, Respondent filed a lawsuit on behalf of Stowell
23	and Rosen in Island County Superior Court No. 20-2-00334-15.

1	278. The defendants were the City of Oak Harbor, the City Administrator, and the
2	Mayor. The defendants were represented by the law firm Fisher & Phillips, LLP.
3	279. Toward the end of 2021 and in 2022, Stowell had difficulty reaching
4	Respondent.
5	280. In October 2021, defense counsel made attempts to schedule Stowell's
6	deposition with Respondent, but Respondent did not respond.
7	281. On October 14, 2021, Respondent failed to appear for Rosen's Zoom deposition.
8	282. Respondent's paralegal subsequently emailed defense counsel that Respondent's
9	internet was not working and that Respondent lost Respondent's cell phone and could not call.
10	283. On November 15, 2021, defense counsel sent Respondent another email to
11	schedule Stowell's deposition. Respondent did not respond.
12	284. On or about November 20, 2021, Respondent sent Stowell an email stating that
13	Respondent had been having issues with email. Respondent suggested that Stowell call
14	Respondent's office.
15	285. On or about November 28, 2021, Respondent sent clients an email blast stating
16	that due to personnel issues Respondent was working without the help of support staff
17	Respondent acknowledged, "I am aware there have been issues with client communication."
18	Respondent assured clients that any messages left would be returned and that Respondent's
19	email would be repaired by the following Monday.
20	286. On or about December 8, 2021, Respondent emailed Stowell a timeline for
21	Stowell's case and a draft public records request for Stowell's review.
22	287. On January 6, 2022, Stowell sent Respondent an email requesting an update or
23	discovery. Respondent did not respond.

1	288.	On January 13, 2022, Stowell sent Respondent an email requesting a response.
2	Respondent d	lid not respond.
3	289.	On January 20, 2022, Stowell sent Respondent an email noting that dates on the
4	timeline appe	ared to be passing and expressing concern. Respondent did not respond.
5	290.	On January 24, 2022, Stowell left a voicemail message for Respondent
6	Respondent d	lid not respond.
7	291.	On January 25, 2022, defense counsel sent Respondent an email to schedule
8	Stowell's dep	osition. Respondent did not respond.
9	292.	On January 26, 2022, Stowell sent Respondent an email requesting an update.
10	293.	Although Respondent's paralegal stated that Respondent would pay the cost of
11	Rosen's faile	ed deposition, Respondent did not respond to defense counsel's requests for
12	payment date	d January 12, 2022, February 3, 2022, and February 24, 2022.
13	294.	On January 31, 2022, defense counsel sent Respondent an email to schedule
14	Stowell's dep	osition. Respondent did not respond.
15	295.	On or about February 3, 2022, Respondent informed Stowell that Respondent
16	had drafted a	rough discovery request and would finalize it.
17	296.	On February 8, 2022, defense counsel sent Respondent an email to schedule
18	Stowell's dep	osition. Respondent did not respond
19	297.	On April 12, 2022, defense counsel notified Respondent that a CR26(i)
20	conference w	as set for April 18, 2022. Respondent failed to appear for the CR 26(i) conference.
21	298.	On April 18, 2022, defense counsel sent Respondent an email stating that they
22	would be fili	ng a motion to compel. Respondent did not respond.
23	299.	On May 19, 2022, defense counsel filed a motion to compel Stowell's deposition

1	and served it on Respondent by email, Fed-Ex, and the Omited States Postal Service.
2	300. On June 3, 2022, Stowell sent Respondent an email stating that Stowell had
3	learned that a hearing on a motion to compel was scheduled for June 6th in Island County
4	Superior Court. Stowell wrote, "[c]an you please contact me ASAP to let me know what is
5	going on? Is this something we need to attend? If not, what happens?"
6	301. Respondent did not respond to those questions, but on the same date, Respondent
7	sent Stowell an email inviting Stowell to bi-weekly meetings with Rosen and Rosen's new
8	counsel.
9	302. Respondent did not file a response to the motion and did not appear at the
10	hearing.
11	303. On June 6, 2022, the court entered an order requiring Stowell to submit to a
12	videotaped deposition within five weeks, ordering Stowell to pay the defendants' fees and costs
13	to bring the motion, and ordering Respondent to pay \$340 in sanctions to defense counsel for
14	the Rosen deposition that Respondent failed to attend. The \$340 was due by June 30, 2022.
15	304. On June 6, 2022, Respondent sent defense counsel an email stating that
16	Respondent had just learned of the motion to compel and had not received counsel's messages.
17	305. On June 7, 2022, Stowell sent Respondent an email expressing concern about
18	Respondent's lack of communication and failure to respond to the motion to compel. Stowell
19	requested follow up by the end of the week.
20	306. On June 13, 2022, Respondent sent Stowell a Dropbox message requesting
21	Stowell's availability for a deposition. Stowell replied but did not receive a response.
22	307. On June 17, 2022, Stowell sent Respondent an email about the deposition.
23	308. Respondent did not respond.
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1	309.	Stowell attempted to call Respondent on three land line numbers and all were out
2	of service.	
3	310.	Stowell left a message on Respondent's cell phone but received no response.
4	311.	On June 20 and 21, 2022, Stowell sent Respondent emails requesting contact.
5	312.	On June 21, 2022, Respondent emailed Stowell, acknowledging receipt of
6	Stowell's mes	ssages.
7	313.	The following day, Respondent advised Stowell that Stowell's deposition would
8	likely be July	1, 2022 and Respondent would send notice when it was confirmed. Respondent
9	also advised S	Stowell that Respondent had decided to withdraw.
10	314.	On June 23, 25, 27, and 28, 2022, Stowell requested Stowell's file and asked
11	whether confi	irmation of the deposition date had been received.
12	315.	On June 28, 2022, Respondent provided part of Stowell's file.
13	316.	The next day, Respondent sent Stowell general information about depositions
14	and stated the	ey would prepare for the deposition the evening of June 30th.
15	317.	On June 30, 2022, Respondent sent Stowell an email stating that Respondent did
16	not receive a	deposition notice and that opposing counsel was not available until mid-August
17	2022.	
18	318.	Stowell sent Respondent emails on July 6, 13, 20, and 27, 2022 in which Stowell
19	described hav	ring difficulty securing new counsel and asked for updates on the deposition date.
20	319.	On July 29, 2022, Respondent sent Stowell an email stating that Respondent had
21	been dealing	with a family problem involving Respondent's stepdaughter and would let Stowell
22	know about S	stowell's deposition.
23	320.	On August 22, 2022, a new lawyer sent Respondent an email stating that they

1	were taking o	ver Stowell's representation and requesting the client file.
2	321.	On August 26, 2022, Respondent sent a generic letter to multiple clients,
3	including Sto	well, stating that Respondent was withdrawing due to an ongoing family matter.
4	322.	On or about September 9, 2022, Respondent filed a Notice of Intent to Withdraw
5	in Stowell's l	awsuit.
6	323.	Respondent did not pay the \$340 in sanctions ordered by the court.
7	Failure to Co	<u>ooperate</u>
8	324.	On June 20, 2022, Stowell filed a grievance with ODC.
9	325.	On June 29, 2022, ODC sent Respondent a copy of the grievance and requested
10	Respondent's	response within 30 days.
11	326.	Respondent did not respond to the grievance.
12	327.	On August 16, 2022, ODC sent Respondent a letter requiring Respondent's
13	written respo	onse to the grievance within 10 days or ODC would issue a subpoena for
14	Respondent's	deposition.
15	328.	Respondent did not respond.
16	329.	On September 13, 2022, ODC served Respondent with a subpoena duces tecum
17	for Responde	nt's deposition to be held on October 21, 2022 at 9:30 a.m. in the WSBA offices.
18	330.	On September 20, 2022, Respondent acknowledged service of the subpoena.
19	Respondent a	lso inquired whether the deposition could be conducted remotely via Zoom instead
20	of in person.	
21	331.	On September 22, 2022, ODC sent Respondent an email stating that ODC would
22	consider Resp	ondent's request for a Zoom deposition after ODC received Respondent's records
23	responsive to	the subpoena.
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1	342.	Respondent did not otherwise communicate with ODC.
2	343.	On November 15, 2022, ODC sent Respondent an email acknowledging receipt
3	of the docum	ents and reiterating that Respondent's deposition was scheduled for November 17,
4	2022 at 9:30	a.m. in the WSBA office.
5	344.	On November 17, 2022, Respondent did not appear for the deposition.
6	345.	ODC left messages at Respondent's business and personal telephone numbers
7	and sent Resp	oondent an email.
8	346.	Respondent did not respond.
9	347.	Respondent acted knowingly and intentionally with respect to the conduct
10	described in p	paragraphs 274 to 346 above.
11	348.	Respondent caused serious injury to Stowell, by delaying Stowell's case, causing
12	Stowell unne	cessary frustration and anxiety, and exposing Stowell to potential sanctions.
13	349.	Respondent's failure to cooperate with the grievance investigation caused injury
l <b>4</b>	to the legal sy	ystem by obstructing the investigation and by diminishing public confidence in the
15	profession.	
16		COUNT 20
17	350.	By failing to respond to discovery requests from opposing counsel, by failing to
18	respond to a	motion to compel discovery, failing to appear for a hearing on the motion, and/or
19	by failing to	diligently represent Stowell, Respondent violated RPC 1.3 and/or RPC 3.2.
20		COUNT 21
21	351.	By failing to pay the sanctions ordered by the court, Respondent violated RPC
22	8.4(j) and/or l	RPC 8.4(d).
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1	COUNT 22
2	352. By failing to communicate with Stowell about the status of the case, failing to
3	inform Stowell about opposing counsel's discovery requests and motion to compel, and/or
4	failing to respond to Stowell's reasonable requests for information, Respondent violated RPC
5	1.4.
6	COUNT 23
7	353. By failing to promptly respond to Stowell's grievance and/or by failing to appear
8	for deposition, Respondent violated RPC 8.4(l) and/or RPC 8.4(d).
9	FACTS REGARDING COUNTS 24 THROUGH 27
10	(Kleiser Grievance)
11	354. In September 2022, Judith Kleiser submitted a request via Respondent's website
12	for assistance regarding an employment matter.
13	355. On September 19, 2022, Respondent telephoned Kleiser to obtain additional
۱4	information. Kleiser told Respondent that Kleiser's former employer forced Kleiser to retire
15	and failed to pay \$47,000 in sales commissions.
16	356. On September 21, 2022, Kleiser and Respondent entered into an Agreement for
17	Legal Services that described the scope of representation as follows:
18	Attorney has agreed to represent Client regarding recovering her commissions [sic] payments from Client's former Employer. The representation will begin
19	with a demand letter and negotiations. If negotiations fail, Attorney will advise Client and they will mutually decide whether or not to file a lawsuit
20	357. The Agreement's retainer fee provisions stated that "in addition to the
21	Contingency Fee, Client agrees to pay Attorney a non-refundable Retainer Fee of \$2500 upon
22	execution of this Agreement."
23	358. The retainer was "for legal representation of Client during the pendency of

1	severance ne	gotiations."
2	359.	Kleiser paid Respondent \$2,000 on September 21, 2022 and \$500 on September
3	22, 2022.	
4	360.	On September 23, 2022, Respondent sent Kleiser a "welcome" email and sent an
5	invitation to	upload documents to Dropbox.
6	361.	Kleiser uploaded several files to Dropbox and subsequently tried contacting
7	Respondent	by email, telephone, and through Respondent's website to confirm that the
8	documents w	ere received.
9	362.	Respondent never responded.
10	363.	On October 4, 2022, Kleiser sent Respondent an email stating that Kleiser had
11	tried to conta	ct Respondent five times without a response.
12	364.	Respondent did not respond.
13	365.	On October 8, 2022, Kleiser sent Respondent an email stating that it was
14	important Kl	eiser speak with Respondent, noting that Kleiser's former company had been sold.
15	366.	Respondent did not respond.
16	367.	On October 12, 2022, Kleiser sent Respondent an email asking, "would you
17	please contac	t me."
18	368.	Respondent did not respond.
19	369.	On October 17, 2022, Kleiser sent Respondent an email explaining that Kleiser
20	had more info	ormation and requesting contact "ASAP."
21	370.	Respondent did not respond.
22	371.	Hearing nothing from Respondent, in October 2022, Kleiser went to
23	Respondent's	business address, in Mill Creek, and discovered that the address was only a virtual

1	mailbox service.		
2	372.	Respondent's mailbox had been closed the month before for nonpayment.	
3	373.	On November 10, 2022, Kleiser filed a grievance with ODC.	
4	374.	On November 16, 2022, ODC sent Respondent a copy of the grievance and	
5	requested a response.		
6	375.	On December 17, 2022, Respondent sent Kleiser a draft demand letter and	
7	message via Dropbox, apologizing for the delay.		
8	376.	Kleiser sent Respondent an email commenting on the letter, noting that	
9	Respondent's	contact information was no longer valid, and asking to speak with Respondent	
10	Kleiser also tried calling Respondent twice.		
11	377.	Respondent did not respond.	
12	378.	Instead, Respondent sent Kleiser a February 9, 2023 letter stating that, because	
13	Kleiser did not edit the demand letter, Respondent was closing the file.		
14	379.	Respondent wrote that Kleiser's \$2,500 retainer fee was non-refundable, but that	
15	Respondent would refund \$600 before March 31, 2023.		
16	380.	To date, Respondent has not refunded any money to Kleiser.	
17	Failure to Cooperate		
18	381.	As noted above, on November 10, 2022, Kleiser filed a grievance with ODC.	
19	382.	On November 16, 2022, ODC requested Respondent's response to the grievance	
20	within 30 days.		
21	383.	Respondent did not respond.	
22	384.	On January 4, 2023, ODC sent Respondent a letter requiring Respondent's	
23	written respon	nse to the grievance by January 16, 2023 or ODC would subpoena Respondent for	

1	a deposition.	
2	385.	Respondent did not respond.
3	386.	On February 22, 2023, ODC issued a notice of intent to take deposition and
4	subpoena duo	es tecum for Respondent's deposition to be held via Zoom on March 13, 2023 at
5	9:30 a.m.	
6	387.	On March 9, 2023, disciplinary counsel left a voicemail message on
7	Respondent's	telephone of record, reminding Respondent of the March 13, 2023 deposition and
8	the requirement to produce records.	
9	388.	Respondent did not respond.
10	389.	On March 10, 2023, ODC sent Respondent an email reminding Respondent of
11	the March 13, 2023 deposition, the requirement to produce records, and the Zoom information.	
12	390.	Respondent did not respond.
13	391.	On March 13, 2023, at 9:09 a.m., ODC sent Respondent another email reminding
14	Respondent of the deposition scheduled to begin at 9:30 a.m., the Zoom information, and the	
15	subpoena requiring the production of records.	
16	392.	Respondent did not appear for the deposition, produce any records, or respond to
17	ODC's effort	s to contact Respondent.
18	393.	Respondent acted knowingly and intentionally with respect to the conduct
19	described in p	paragraphs 354 to 392 above.
20	394.	Respondent caused injury to Kleiser, who was denied legal representation and
21	information a	about Kleiser's case, paid \$2,500 for work that was of no value, has been denied
22	funds that K	leiser is entitled to receive, and has been unable to hire subsequent counsel to
23	pursue Kleise	r's employment case.

1	395. Respondent's failure to cooperate with the grievance investigation caused injury	
2	to the legal system by obstructing the investigation and by diminishing public confidence in the	
3	profession.	
4	COUNT 24	
5	396. By failing to communicate with Kleiser regarding the status of the case and/or	
6	failing to respond to Kleiser's reasonable requests for information, Respondent violated RPC	
7	1.4(a) and/or RPC 1.4(b).	
8	COUNT 25	
9	397. By failing to diligently handle Kleiser's case, Respondent violated RPC 1.3.	
10	COUNT 26	
11	398. By charging and collecting an unreasonable fee and/or by failing to refund	
12	unearned fees to Kleiser, Respondent violated RPC 1.5(a), RPC 1.16(d), and/or RPC 8.4(c).	
13	COUNT 27	
l <b>4</b>	399. By failing to respond to disciplinary counsel's written requests for a response to	
15	Kleiser's grievance, failing to appear for deposition, and/or by failing to produce records in	
16	response to a subpoena, Respondent violated RPC 8.4(l) and/or RPC 8.1(b), and/or RPC 8.4(d).	
17	COUNT 28	
18	400. By committing the acts described in ¶2-395, Respondent demonstrated unfitness	
19	to practice law in violation of RPC 8.4(n).	
20		
21	THEREFORE, Disciplinary Counsel requests that a hearing be held under the Rules for	
22	Enforcement of Lawyer Conduct. Possible dispositions include disciplinary action, probation	
23	restitution, and assessment of the costs and expenses of these proceedings.	

1	Dated this 4th day of August, 2023.
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3	Erica Temple, Bar No. 28458
4	Managing Disciplinary Counsel
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