

Seattle, WA 98101-2539 (206) 727-8207

2 3 4 5 6 7 BEFORE THE **DISCIPLINARY BOARD** 8 OF THE WASHINGTON STATE BAR ASSOCIATION 9 In re Proceeding No. 15#00030 10 CECILIA K. CERVANTES, RESIGNATION FORM OF CECILIA K. 11 CERVANTES (ELC 9.3(b)) Lawyer (Bar No. 18750). 12 13 I Cecilia Cervantes, being duly sworn, hereby attests to the following: 14 1. I am over the age of eighteen years and am competent. I make the statements in 15 this affidavit from personal knowledge. 16 2. I was admitted to practice law in the State of Washington on June 30, 1989. 17 3. I was served with a Formal Complaint and Notice to Answer in this matter on or 18 about June 16, 2016. 19 After consultation with my counsel. I have voluntarily decided to resign from the 20 Washington State Bar Association (the Association) in Lieu of Discipline under Rule 9.3 of the 21 Rules for Enforcement of Lawyer Conduct (ELC). 22 Attached hereto as Exhibit A is the Amended Formal Complaint for purposes of 23 24 Affiday it of Respondent OFFICE OF DISCIPLINARY COUNSEL Page 1 OF THE WASHINGTON STATE BAR ASSOCIATION 1325 4th Avenue, Suite 600 C: Users joub AppData-Local Microsoft Windows Temporary

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ELC 9.3(b). I am aware of the alleged misconduct stated in the Amended Formal Complaint. but, rather than defend against the allegations. I wish to permanently resign from membership in the Association.

- 6. I have agreed to the entry of a confession of judgment for \$1,000 to cover expenses. I agree to pay any additional costs or restitution that may be ordered by a Review Committee under ELC 9.3(g).
- I agree to pay any additional costs or restitution that may be ordered by a Review Committee under ELC 9.3(g).
- 8. I understand that my resignation is permanent and that any future application by me for reinstatement as a member of the Association is currently barred. If the Supreme Court changes this rule or an application is otherwise permitted in the future, it will be treated as an application by one who has been disbarred for ethical misconduct, and that, if I file an application, I will not be entitled to a reconsideration or reexamination of the facts, complaints, allegations, or instances of alleged misconduct on which this resignation was based.
- 9. I agree to (a) notify all other states and jurisdictions in which I am admitted, including the United State Bankruptey Court, Eastern District of Washington, of this resignation in lieu of discipline; (b) seek to resign permanently from the practice of law in the United States District Court for the Eastern District of Washington; and (c) provide disciplinary counsel with copies of this notification and any response(s). I acknowledge that this resignation could be treated as a disbarment by all other jurisdictions but that any such treatment of this resignation will be governed by individual state bars.
- 10. If agree to (a) notify all other professional licensing agencies in any jurisdiction from which I have a professional license that is predicated on my admission to practice law of

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- 1	the foregoing is true and correct.	
2	9/16/16 Ephrata	
3	Date and Place	Cecilia K. Cervantes, Bar No. 18750
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6		
7	SUBSCRIBED AND SWORN to before me thi	s 16th day of September, 2016.
8	GEORGIA L. BOMHOLD	Lieurie K. Bombold
9	NOTARY PUBLIC STATE OF WASHINGTON	NOTARY PUBLIC for the state of Washington, residing at Ephrata
10	COMMISSION EXPIRES JULY 19, 2019	My commission expires: 1114119
11	ENDORSED BY:	
12	Jonathan Byrke, Disciplinary Counsel	
13	Bar No. 20910	
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• •	Affidavit of Respondent Page 4 C: Users Joub', IppData' Local Microsoft Windows Temporary Internet Files Content Outlook 95CL45IIII 8365141-1 docs	OFFICE OF DISCIPLINARY COUNSEL OF THE WASHINGTON STATE BAR ASSOCIATION 1325 4th Avenue, Suite 600 Seattle, WA 98101-2539

OF THE WASHINGTON STATE BAR ASSOCIATION 1325 4th Avenue, Suite 600 Scattle, WA 98101-2539 (206) 727-8207



BEFORE THE DISCIPLINARY BOARD OF THE WASHINGTON STATE BAR ASSOCIATION

In re
CECILIA K. CERVANTES,

Proceeding No. 15#00030

Lawyer (Bar No. 18750).

AMENDED FORMAL COMPLAINT

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Under Rule 10.3 of the Rules for Enforcement of Lawyer Conduct (ELC), the Office of

15 Disciplinary Counsel (ODC) of the Washington State Bar Association charges the above-named

lawyer with acts of misconduct under the Rules of Professional Conduct (RPC) as set forth

17 below.

ADMISSION TO PRACTICE

 Respondent Cecilia K. Cervantes was admitted to the practice of law in the State of Washington on June 30, 1989.

FACTS REGARDING COUNTS 1 THROUGH 6 AND COUNT 11 (Wilhalm)

 In 1999, Respondent was hired by then 84-year old Lawrence Wilhalm (Wilhalm) to provide estate planning services.

Formal Complaint Page 1

OFFICE OF DISCIPLINARY COUNSEL WASHINGTON STATE BAR ASSOCIATION 1325 4th Avenue, Suite 600 Seattle, WA 98101-2539 (206) 727-8207 1

- 40. After faxing the Purported Second Will to Deaconess Hospital, Respondent caused all copies and/or records of the Purported Second Will to be lost, concealed, and/or destroyed.
- 41. Respondent falsely testified at a deposition that the Purported Second Will was not maintained on her computer hard drives because the computer hard drives in her office had "faded."
- 42. On January 21, 2011, Brian Rekofke (Rekofke), the attorney representing Deaconess Hospital, wrote a letter to Respondent agreeing with her demand to release Wilhalm's remains to Telford's Funeral Home based upon, among other things, the representation in the Purported Second Will that Respondent was Wilhalm's personal representative.
- 43. Respondent provided Rekofke's letter to Telford's Funeral Home to prove she was authorized to deal with Wilhalm's remains. Respondent knew she did not have legal authority to deal with Wilhalm's remains and that Rekofke's letter was based on the fabricated unexecuted Purported Second Will that Respondent faxed to Rekofke.
- 44. Respondent hired lawyer Andrew Heinz (Heinz) to probate Wilhalm's estate in Yakima County, Washington, using her authority in the First Will as alternate personal representative.
- 45. Respondent did not obtain a declination from personal representative Kirby before Respondent asserted that she was the personal representative of Wilhalm's estate.
- 46. When Respondent was asked about Kirby, who was listed as personal representative in the First Will, Respondent falsely informed Heinz that Kirby could not be contacted, located, and/or was unable and/or unwilling to act as personal representative of Wilhalm's estate.
 - 47. On February 9, 2011, Heinz tiled the First Will in Yakima County.
 - 48. On April 11, 2011, Respondent, through lawyer and personal friend George Staeheli

1	attempted to obtain Wilhalm's medical records using the lapsed Second POA as authorization	n.
2	for release.	
3	49. Respondent knew that the Second POA lapsed upon Wilhalm's death and that it was	s
4	improper for her to use the lapsed Second POA to obtain Wilhalm's medical records.	
5	50. On April 27, 2011, a lawyer at Heinz's firm looked up Kirby's telephone number	ľ
6	and called her. This was the first time Kirby had heard about her designation as personal]
7	representative of Wilhalm's estate.	
8	51. Heinz declined to further represent Respondent in the probate of Wilhalm's estate.	
9	52. After Kirby learned that she was the personal representative of Wilhalm's estate, she	,
10	hired lawyer Rian Allred (Allred) to represent her as the attorney for the personal representative	,
11	and/or Wilhalm's estate.	
12	53. Alfred commenced probate proceedings for Wilhalm in Grant County where	
13	Wilhalm had resided.	
14	54. After the probate proceedings were commenced, Respondent engaged in a campaign	
15	to have Kirby removed as personal representative of Wilhalm's estate and have Respondent	
16	and/or Bomhold appointed as personal representative of the Wilhalm's estate through the use of	
17	false and deceitful statements.	
18	55. On May 13, 2011, Respondent sent a letter to Reverend Siler (Siler) regarding	
19	Wilhalm's gift to Saint Rose, the only beneficiary of Wilhalm's estate, with copies to Robert	
20	Shirey (Shirey) and Marcus Fry (Fry), the lawyers representing the Diocese.	
21	56. Respondent's letter urged the Diocese to immediately object to Kirby's appointment	
22	as personal representative to the Wilhalm Estate, claiming that Kirby was "incompetent" and	
23	"intended to delegate her authority to her daughter whose intention is to deplete the estate."	

1	\$160.
2	76. On July 26, 2007, Respondent sent a letter to the Hobbses again recommending
3	that they hire her to file a Chapter 13 bankruptcy and file an adversary action to "strip" the
4.	second mortgage.
5	77. As of July 26, 2007, Respondent did not have sufficient information to ascertain
6	whether the Hobbses should file a chapter 13 bankruptcy. Respondent's recommendation to
7	tile a chapter 13 bankruptcy was motivated by Respondent's own financial interests.
8	78. On July 26, 2007, Respondent sent the Hobbses a new fee agreement [Second Fed
9	Agreement]. The Second Fee Agreement required the Hobbses to pay her \$3,000 in advance
10	fees and costs to file the chapter 13 bankruptcy and attend the 341 meeting of creditors (34)
11	meeting).
12	79. The \$3,000 in advance fees and costs was comprised of \$2,426 in "estimated"
13.	advance fees billed on an hourly basis, a \$274 filing fee, and \$300 in advance costs.
14	80. At her June 18, 2014 deposition, Respondent falsely testified that the \$2,426 was a
15	flat fee.
16	81. On August 8, 2007, the Hobbses signed and returned the Second Fee Agreement.
1.7	82. Respondent's Second Fee Agreement reflected that staff members would assist in
18	completing the bankruptcy "worksheets" at the rate of \$50 an hour and that Respondent would
19	"review all the documents before filing."
20	83. Respondent advised the Hobbses to stop paying their automobile loans until after
21	bankruptcy was filed and advised them to use that money to pay advance fees and costs to
22.	Respondent for the bankruptcy, which the Hobbses did.
23	84. On September 17, 2007, Kelly's automobile was repossessed for failure to make ε

1	timely payment.
2	85. Respondent's advice to the Hobbses to stop making automobile payments resulted
3	in the repossession of their automobile.
4	86. During the investigation of the Hobbses' grievance, Respondent produced a client
5	file to ODC containing two purported letters to the Hobbses, dated August 6, 2007 and August
6	17, 2007, reflecting that Respondent advised the Hobbses to make automobile payments. These
7	letters were fabricated. These letters were never actually sent to the Hobbses.
8	87. On September 21, 2007, Respondent's paralegal, Bomhold completed the Means
9	Test for the Hobbses' bankruptcy, and informed them that they should file a chapter 7
10	bankruptcy instead of a chapter 13 bankruptcy.
11.	88. At Respondent's recommendation, the Hobbses decided to file a chapter 7
12	bankruptey.
13	89. Prior to filing the Hobbses' bankruptcy, Respondent had received at total of \$3,560
14	from the Hobbses (\$560 paid in connection with the First Fee Agreement plus \$3,000 paid in
15	connection with the Second Fee Agreement) and those funds had been already been applied to
16	pay Respondent's fees and costs.
17	90. Respondent signed a Disclosure of Compensation and Statement of Financial
18	Affairs for filing with the bankruptcy court falsely reflecting that the Hobbses paid her a total of
19	\$950, knowing that the Hobbses actually paid her \$3,560.
20-	91. On September 23, 2007, Respondent caused the Hobbses' chapter 7 bankruptcy to
21	be filed. At that time, Respondent filed the Disclosure of Compensation that was certified by
22	Respondent.
23	92. The Disclosure of Compensation certified by Respondent contained false and

1	deceitful information regarding the fees charged and paid by the Hobbses, including that
2	Respondent agreed to accept \$950 for all services rendered in connection with the bankruptcy;
3	that Respondent received \$950 at the time of the bankruptcy; and that Respondent's fee
4	agreement for \$950 covered all aspects of the bankruptcy case including representation at the
5	341 meeting.
6	93. There was never an agreement to accept \$950 for the Chapter 7 bankruptcy.
7	94. At the time the Hobbses' bankruptcy was filed, Respondent received \$3,560 from
8	the Hobbses in connection with the bankruptcy.
9	95. As of September 23, 2007, Respondent had charged the Hobbses \$3,829.31 in fees
10	and costs on an hourly basis.
11	96. When the Hobbses' bankruptcy was filed, Respondent did not provide them with a
12	copy of the Disclosure of Compensation or the page from the Statement of Financial Affairs that
13	was also filed in the Hobbses' bankruptey reflecting that Respondent had been paid \$950 for the
14	bankruptey.
15	97. Within three days of filing the bankruptcy, Respondent threatened to withdraw
16	from completing the Hobbses bankruptcy unless the Hobbses paid her an additional \$500
17	nonrefundable retainer earned upon receipt.
18	98. On September 26, 2007, Respondent sent the Hobbses a new fee agreement [Third
19	Fee Agreement] containing the requirement to pay a \$500 nonrefundable retainer earned upon
20	receipt, and to pay Respondent at a higher hourly rate to complete their bankruptcy
21	99. Respondent's Third Fee Agreement was unreasonably excessive and did not advise
22	the Hobbses to confer with independent counsel.
23	100. Respondent sent the Hobbses a billing statement along with the September 26,

1	2007 letter with charges totaling \$4,447.97, and a balance due of \$1,447.97.
2	101. Respondent's billing statement(s) to the Hobbses included unreasonable, inflated,
3	and/or excessive fees and costs.
4	102. Respondent charged the Hobbes excessive costs, including charging \$3.00 per
5	page for sending and receiving faxes.
6	103. At the time Respondent charged these fees, Respondent had been warned by the
7	Chapter 13 trustee in another bankruptcy case that the \$3.00 per page rate was excessive.
8	104. Respondent charged the Hobbes an unreasonable and excessive charge of \$53 for
9	preparing a standard fee agreement and filling in the blanks of the agreement.
10	105. Respondent unreasonably charged the Hobbses at her \$160 billing rate for
11	secretarial tasks, including imputing data from the Hobbses' handwritten bankruptcy schedules
12	into the final bankruptcy schedules.
13	106. Respondent unreasonably charged over 5 hours of attorney time for preparing the
14	bankruptcy schedules and 2.75 hours of attorney time to convert the schedules from Chapter 13
15	to Chapter 7.
16	107. Respondent unreasonably charged the Hobbses .75 hours at her rate for a meeting
17	the Hobbses had with Bomhold that Respondent did not attend.
18	108. Respondent charged her hourly rate for revising the Means Test, which was
19.	performed by Bomhold.
20	109. Respondent charged unreasonable excessive fees when she charged the Hobbses
21	over 3 hours for drafting an incomplete complaint to strip the second mortgage.
22	110. Respondent's complaint to strip the second mortgage was unnecessary and
23	wasteful because the Hobbses filed a chapter 7 and the lien stripping statute does not apply to

1	chapter 7 bankrupteies.
2	111. After Respondent demanded more fees, the Hobbses asked Respondent to provide
3.	more information about the fees charged.
4	112. On October 4, 2007, Respondent sent a letter to the Hobbses declining to provide
5	more information, stating that the bill was "self-explanatory,"
6	113. On October 11, 2007, the Hobbses terminated Respondent. They hired lawyer
7	Charles Steinberg to represent them in the chapter 7 bankruptcy.
8	114. The Means Test filed by Respondent in the Hobbses' bankruptcy contained so
9	many significant errors that the US Trustee filed a motion to dismiss the Hobbses' bankruptcy
10	for abuse.
11	115. Steinberg made the appropriate corrections and the motion was withdrawn, but i
12.	cost a substantial amount of fees to remedy Respondent's errors.
13	COUNT 1
14	116. Respondent violated RPC 1.7 and/or RPC 1.8(a) by naming herself as alternate
15	personal representative in the First Will, alternate attorney-in-fact in the First POA, personal
16	representative in the Purported Second Will, and/or attorney-in-fact in the Second POA, al
17	without obtaining informed consent from the client confirmed in writing.
18	COUNT 2
19	117. Respondent violated RPC 1.7, and/or former RPC 1.7 by causing Wilhalm to
20	transfer funds to Respondent, Respondent's family, and/or Respondent's creditors without
21	obtaining Wilhalm's informed consent.
22	COUNT 3
23	118. Respondent violated RPC 8.4(b) by violating the forgery statute (RCW 9A.60.020)

1	by presenting the Purported Second Will as a true written instrument when Respondent knew it
2	was never executed and was not authentic.
3	COUNT 4
4	119. Respondent violated RPC 8.4(b) through violations of the theft statute (RCW
5	9A.56.20) and the possession of stolen property statute (RCW 9A.56.140) when she caused the
6	removal of \$3,000 belonging to Kirby from Wilhalm's joint account and/or by not returning the
7	\$3,000 belonging to Kirby,
8	COUNT 5
9	120. Respondent violated RPC 8.4(c), and/or RPC 8.4(d), and/or RPC 8.1(a), and/or
10	RPC 8.1(b) by (1) using the altered Purported Second Will to obtain control of Wilhalm's
11	remains; and/or (2) using documents (e.g. Purported Second Will and Letter from Rekofke) to
12	pursue the role of personal representative of Wilhalm's estate, and/or (3) making false and
13	deceptive statements about Kirby and/or Allred in letters to Siler, Shirey, and/or Fry, and/or (4)
14	making false statements claiming that Shirey represented her, and/or (5) falsely testifying that
15	she told Petrick and Rekofke that the Purported Second Will was not authentic, and/or (6)
16	providing ODC with documents that were fabricated, including the letters purportedly sent to
17	Kirby and the notes of telephone calls to Kirby, and/or (7) providing declarations to ODC
18	containing false and deceptive statements about Kirby.
19	COUNT 6
20	121. Respondent violated RPC 8.4(I) and/or ELC 1.5 and/or ELC 5.5(f) and (h) by
21	failing to fully cooperate with ODC investigation and not producing records and documents
22	requested by ODC, including the original Purported Second Will and billing records.
23	

COUNT 12 2 127. Respondent's conduct in the preceding paragraphs, paragraphs 2 through 126, constitutes conduct demonstrating unfitness to practice law in violation of RPC 8.4(n). 3 4 5 THEREFORE, Disciplinary Counsel requests that a hearing be held under the Rules for 6 Enforcement of Lawyer Conduct. Possible dispositions include disciplinary action, probation, 7 restitution, and assessment of the costs and expenses of these proceedings. Dated this 16Th day of June, 2016. 8 9 Jonathan Bulko Jonathan Burke, Bar No. 20910 10 **//** Senior Disciplinary Counsel 11 12 13 14 15 16 17 18 19 20 21 22 23